



Electronic Commerce - Trading with Customers



DISPRAX



::: OVERVIEW

In this course you will learn how to set up Customer Trading Partners and process incoming and outgoing electronic documents for your Customers.

::: AREAS COVERED

- Company / Business Settings for eCommerce
- Master / Sub Account relationships and setup requirements
- Setting up Customer Trading Partners and their parameters
- Processing Incoming messages for customer Purchase Orders
- Processing Outgoing messages for customer Delivery Dockets or Invoices
- Handling error messages and resubmitting documents

::: PRIOR KNOWLEDGE

This course assumes an understanding of your business and TIMMS processes relating to Customer orders; Accounts Receivable Customer Setup; Barcode setup and usage.

::: WHO WILL BENEFIT?

- TIMMS Administrators
- Network Administrators
- Sales Administration Staff

::: BENEFITS OF TRAINING

Regular training sessions are critical to ensuring your staff maximise their usage of the TIMMS system.

Our training is performed by **TIMMS certified Training Consultants** in an environment that promotes discussion and learning, helping to:

- Gain a deeper understanding of how the TIMMS system works
- Build skills and confidence
- Improve usage of TIMMS to maximise efficiency and accuracy

Workshop level:

- Day-to-Day Processing
- **Intermediate**
- Advanced Setup

Course Code: EC02

Course Duration: 3 hours

To register please phone or email training@disprax.com.au

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